



**Red Hot Chili Pepper Rally  
August 16, 2008  
Support Team Plan**

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## **GENERAL INFORMATION**

### **REPORT TIMES:**

- **5:30 A.M.** Communications Coordinator  
Asst. Rally Director, SAG Coordinator
- **6:00 A.M.** Support Volunteers

**6:15 A.M. Volunteer Briefing**

**6:30 A.M. Radio Operators report to their assignments.**

### **REPORTING LOCATION:**

- South side of the Calumet Community Center.
- Address: 321 Calumet Ave, Dallas, TX 75211 (see attached map)
- MAPSCO: 52H

### **VOLUNTEER PARKING:**

- Volunteer parking is in the parking lot across from the Calumet Center.
- Please do not park in the parking lot that is adjacent to the Calumet Center unless you are an on-course vehicle.

### **RALLY TIMES (approximate):**

- **6:00 A.M.** Rider Registration Opens
- **7:00 A.M.** Staging of Riders Begins
- **7:30 A.M.** First Start
- **7:45 A.M.** Second Start
- **1:30 P.M.** End

### **AMATEUR RADIO FREQUENCIES:**

- **PRIMARY 145.410 (-) (pl 110.9)** ECARC Repeater
- **PRIMARY 145.410 (-) (pl 162.2)** ECARC Repeater
- **CROSS-BAND 446.100**
- If you are unable to reach your Net Control on your assigned repeater, switch to the other repeater.
- A cross-band repeater will be setup at the Calumet Center cross-banding into the event repeater for use by the operators working at the Calumet Center and Rest Stop #1. There is minimal repeater coverage in the Calumet Center building and significant RF interference at Rest Stop #1 on VHF.

This event operates as a shared frequency controlled net. The following serve as net control stations depending on the nature of the traffic.

- Rally Director Shadow – event management & rest stop related traffic
- SAG Coordinator Shadow – SAG/Rover related traffic

## **GENERAL PROCEDURES**

To interrupt radio traffic:

- For **EMERGENCY** Traffic “**BREAK BREAK**”
- For **URGENT** Traffic “**BREAK**”
- For **ROUTINE** Traffic “**CALL SIGN OR POST ASSIGNMENT**”

“Third Party” radio traffic is allowed provided it is announced as such and the licensed radio operator supervise that traffic.

In case of the failure of one of the repeaters, all communications will move to the other repeater.

### **ALL OPERATORS CHECK - IN**

- All operators will report to their Net Control when on post.
- Report to your Net Control when ending assignment.

## **SPECIAL INFORMATION**

### **EQUIPMENT:**

- All radio operators must use mobile radios with at least 25 watts. Your 5 watt HT with a magnetic mount antenna will have difficulty hitting the repeater in many places on the course.
- Ice Chests/Water
  - The SAG vehicles will be equipped with ice chests, ice and water.
  - Rovers please carry a small cooler that will hold a six pack of water. The event will provide you water and ice.
- Please print your course map and support plan and take with you. Only a limited number of spares will be available at the event.
- The Rally Director Shadow will need both an HT and mobile capability.
  - The Rally Director will go on the course once the rally starts.
  - The shadow can either take the director in their car or ride with the director in her car.

## **MISCELLANEOUS:**

- Flexibility is paramount as a bike rally is a very fluid and rapidly changing situation. We will do what we need to do to take care of the riders as promptly as possible.
- Please use your tactical call signs and end your transmission with your FCC call sign.
- The event will provide SAG vans.
- Please minimize your traffic to essential traffic only.
  - This event generates a high volume of radio traffic.
  - The frequency needs to be kept as clear as possible in order for stations to call in with their tired rider reports, SAG pickup requests, etc.
  - If there is a delay getting on the air to call something in, we can't effectively do our jobs.
- If you are calling your Net Control and need to speak directly with another station, please ask your Net Control for direct call to your station, and hold your information until you speak with that station. Advising Net Control of your traffic then having to repeat the same transmission to the station you are calling doubles the air time used.

## **SAG VEHICLES**

- The three SAG vehicles will rove the course to transport tired participants or participants with mechanical problems to the nearest rest stop, and transport riders to the finish line.
- Three bike trucks are available to make field repairs.
- When dispatched for a service request, the SAG Vehicle Radio Operators should report their arrival time, the rider number they assisted, and report when they are available.
- Normally, the SAG vehicle will transport a rider to the nearest rest stop.
  - If the SAG vehicle is full, or other wise directed, the SAG vehicle will transport to the finish line.
  - Transport capabilities of each SAG vehicle will vary.

## **COURSE ROVERS:**

Course Rovers are amateur radio operators who will use their own vehicles to constantly monitor assigned areas of the course. Their primary responsibilities are to monitor course conditions, report safety issues, and locate riders in need of SAG assistance because of mechanical problems, injury or fatigue.

They report locations, participant numbers, and descriptions of situations to their Net Control, standing by until a SAG Vehicle arrives.

They assist the SAG vehicle, if needed, and provide safety by monitoring traffic while the SAG Vehicle personnel load the participant and their bike.

Rovers provide event volunteers that can respond to check for safety hazards, traffic problems, or course problems, and then report this information to the Rally Director.

They should carry a minimum supply of water to give participants while waiting on SAG vehicle transportation or if the rider is in need of water between rest stops and should bring an ice chest. Water and ice will be provided.

When dispatched for a service request, the Course Rover should report their arrival time, the rider number they assisted, and report when they are available.

Some rover vehicles may have transport capability and may be able to provide back-up transport capability in case of heavy transport activity, but are not required to do so.

Rovers may transport riders to the nearest rest stop if they have the appropriate vehicles, and the SAG vehicles are not available.

Rover areas are approximately 5-7 miles in length.

Rovers usually get to a rider assistance call sooner than the SAG vehicle because of their proximity.

Rovers provide the advantage of a constant presence on the course. When using SAG vehicles only, those vehicles are often off course when transporting a rider or assisting a rider roadside, thus leaving areas of the course not monitored.

When roving the course, drive against the riders where possible.

- Try to minimize disruption of the ride. Rider safety is paramount.
- When passing riders, drive slowly and be aware of your surroundings.

Please sweep your rover areas prior to the course beginning. Please report any unmarked safety hazard and/or signage problems. The SAG vehicles will have paint and a limited number of spare signs to make course marking corrections as needed.

### **ALL COURSE VEHICLES:**

- All course vehicles will display their "Support Vehicle" placard on the lower right corner of their dash and rear window.
  - This is so riders, police officers, and course guides can recognize event vehicles and summon aid from you if need.
  - Displaying event vehicle placards makes the riders aware that there are event support vehicles throughout the course.

- Course vehicles will obey all traffic laws unless otherwise directed by a police officer.
- Course vehicles may use flashing amber lights or amber beacons under the following circumstances:
  - When stopped and assisting a rider.
  - If operating in an area where riders are present.
  - If serving as a lead or tail car.
  - Remember:
    - Obey all traffic and speed laws!
    - Do not pass riders at an unsafe speed, even if driving against the riders!
    - Your amber lights do not give you any rights of an emergency vehicle.
- Do not operate amber lights while driving the course and there are not any riders in the area.
- Red or blue lights, flashing headlights, and sirens are not authorized.
- On-course volunteers will not direct traffic.
  - If there are traffic problems that effect rider safety, report this to Net Control who will notify the Rally Director.
  - On-course volunteers may make vehicular traffic aware of special traffic hazards that exist (such as support vehicles stopped to pick up a tired rider, or standing by until an ambulance arrives).
  - If circumstances necessitate this, wear a fluorescent safety vest and activate your hazard flashers or amber lights.
  - Minimize any traffic disruptions except where absolutely necessary (such as injured riders who can't be moved until EMS arrive).
- Event vehicles are not authorized on the Dam Road except for a responding SAG vehicle to pick up a rider on the dam or make repairs on the dam.
- Camp Wisdom Road is now open from Belt Line to Lake Ridge Parkway.

### **ALL REST STOPS**

- Report when the lead rider and last rider passes your rest stop.
- Rest Stop Operators are responsible to obtain and log rider numbers needing transport to the finish line and request SAG transport.
- Rest Stops do not have medical personnel.
- Rest stop supplies are pre-deployed to the rest stops. Each rest stop leader is given cash to make emergency purchases if supplies run low. No additional supplies are available to be delivered during the event (except for leftover supplies from closed rest stops).

## **ASSIGNMENT CHANGES**

- Every effort is being made to assign posts in advance. However, if volunteers cancel participation with minimal or no notice, or do not show up, last minute staffing changes may need to be made.

## **TRAFFIC OFFICERS & COURSE GUIDES**

- Uniformed police officers are providing traffic control for the event.
- On-course volunteers will be wearing event T-shirts.

## **EVENT PARTICIPANT/VOLUNTEER PHONE (214) 467-1966**

- The event will have a phone number that riders, course guides, and traffic officers can call, if there is an on-course emergency, or a rider needs SAG assistance.
- The Calumet Switchboard Operator will notify the SAG Coordinator of any phone calls received and he will dispatch the appropriate Rover and SAG Vehicle.

## **EMERGENCY PROCEDURES**

### **IF THE RIDER IS INJURED (ON-COURSE OR AT A REST STOP):**

- Either call 911 yourself, or notify your Net Control who will call 911 for that area if you do not have a cell phone with you.
- Notify your Net Control of the rider number, location, and a lay person's description of apparent symptoms.
- Stand by until EMS arrives.
- If the rider refuses medical attention, 911 will still be contacted. The rider can make the refusal to the EMS personnel.
  - If there is a refusal of medical care from EMS, the Rally Director will be notified immediately. It will be the Rally Director's responsibility to determine the next course of action.
- It is not the responsibility of an on-course volunteer to diagnose, treat, or determine that EMS is not needed.
  - If, as a lay person, you have concerns about a participant's condition, the event will contact EMS and have trained medical personnel assess the rider's condition.
  - If the rider informs you of any injury or illness symptoms that they are experiencing, contact Net Control and EMS will be contacted.
  - If a rider is tired, has no apparent injuries, is not displaying any illness symptoms, is not complaining of any illness/injury symptoms, and can walk on their own into the SAG vehicle, it is permissible to transport to the nearest rest stop.
  - SAG Vehicle personnel and rest stop volunteers should continue to watch the rider for any changes in condition.
- If EMS is contacted:

- The net will be minimized to “**EMERGENCY TRAFFIC ONLY**” until EMS arrives.
- Routine traffic will shift to the other repeater.
- The bicycle will be tagged with the rider number and transported to the finish line by a SAG vehicle.
- The Rally Director’s Shadow will monitor all reports of injured riders and keep the Rally Director updated on all injured rider situations.

To review:

- Let EMS diagnose, treat, transport or determine that EMS is not needed.
- If the rider thinks they are injured or ill, they are.
- If you think the rider is injured or ill, handle as if they are.
- If the rider says they are not injured or ill, and they don’t appear to be, and can walk under their own power to the SAG van, then you can SAG transport.
- If the situation changes, call EMS.

***IN CASES OF SERIOUS INJURY OR ILLNESS, USE DISCRETION IN WHAT INFORMATION IS RELEASED OVER THE RADIO.***

***DO NOT GIVE RIDER NAMES OVER THE RADIO.***

- ***USE RIDER NUMBERS.***
- ***IF OTHER PERSONAL INFORMATION NEEDS TO BE COMMUNICATED ABOUT THE RIDER, DO SO BY PHONE.***

Do not release any information regarding injured riders to family, other volunteers, riders, or to the media.

Refer all inquires to the Rally Director.

## **SAFETY**

Everyone’s safety should be our primary concern. Please do not put yourself in any situation that jeopardizes the safety or others or of your safety! Immediately report any unsafe conditions or behavior.

Please remember to take appropriate precautions such as wearing sunscreen, keeping properly hydrated and taking rest breaks when needed. Weather for this event ranges from cool in the morning to hot in the afternoon. Recommend dressing in layers. Also be prepared in case of rain.

Be aware of your location. Be able to report your location at anytime.

Regularly monitor your equipment to insure it is properly workings (batteries charged, radio on correct frequency, volume up, etc.)

## Traffic Safety:

- Be aware of your surroundings!
- Avoid impeding traffic.
- If aiding an on-course participant, park your vehicle in a safe location such as a nearby parking lot.
  - If unable to do so, park off of the road side.
  - As a last resort, park on the shoulder.
  - Avoid parking in a lane of traffic as it significantly increases your chance of an accident.
- Driving with your headlights on increases visibility.
- When parked on or beside the road, stand beside your vehicle on the passenger side, off of the street, and not in front, behind or on the driver's side of your vehicle. Activate your hazard flashers.
- Have someone act as a traffic safety observer. The traffic safety observe can watch for approaching traffic, alert traffic to your presence, and warn event participants of impending traffic situation.